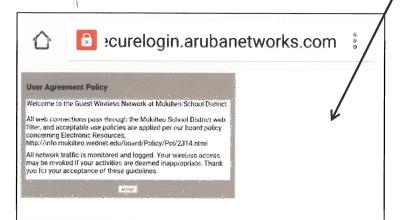
Instructions for accessing the Mukilteo School District Wi-Fi Guest Network

<u>To connect to the Mukilteo Guest Network</u>, make sure that Wi-Fi is turned on on the device you want to connect and then select the Wi-Fi connection from the list called "*MSD-Guest*"

This will connect you to the Open, Unencrypted network available throughout the district.

This connection does not require you to log in, but will direct you to a page where you will need to accept the **User Agreement Policy**.





If the User Agreement Policy web page does not open up automatically, open up a web browser and attempt to go to any page. You should be rerouted to the User Agreement Policy page.

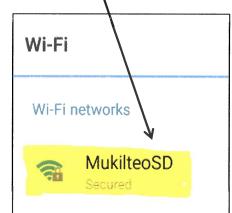
Instructions for accessing the Mukilteo School District "Bring Your Own Device" (BYOD) Network

<u>To connect to the Mukilteo BYOD Network</u>, make sure that Wi-Fi is turned on on the device you want to connect and then select the Wi-Fi connection from the list called "*MukilteoSD*"

This connection will give you a secure, encrypted connection to the internet. This connection is for both staff and student personal devices to connect to our district wireless.

The benefit of using this network as opposed to the MSD-Guest network is that it is encrypted (secure) and will not require a reconnect or User Agreement Policy acceptance every hour.

Connection to this network, once logged on, will allow the user's device to stay connected when within range of the wireless network and will not require a reconnection until the user's

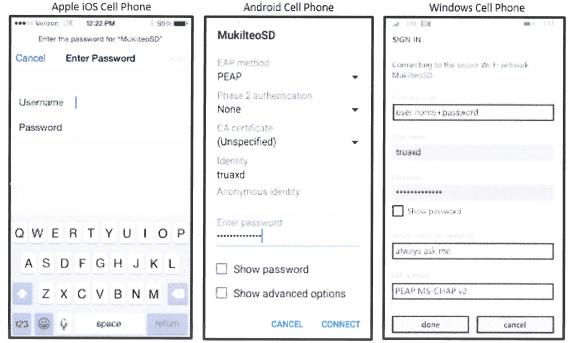


password has changed. *note: (if the user is required to change their network password, they must change it on a domain computer before they will be allowed to log in to the wireless again).

IMPORTANT NOTE HERE: When a user changes their network password, all BYOD devices must have the MukilteoSD wireless network removed/forgotten and reconnected using their new network logon credentials. This will prevent their network account from being locked out!!!

Below are examples of what the connections may look like if you have an iPhone, Android or Windows phone. Once you enter your logon information, you may be prompted to "Trust" or "Accept" the Certificate. Click "Trust" or "Accept" and you will be connected to the wireless.

Sample screens are shown below for the three major Cell Phone manufactures as a guide:



Troubleshooting Tips:

- If you are not able to connect, go into your wireless settings and if you see the MukilteoSD network name, select it and click on "forget". Then try connecting to it one more time from the wireless network list. Be sure to type slowly as to be sure the logon information is typed correctly.
- 2. If you are still not able to connect, verify with the Help Desk that your account is not locked out.
- 3. If you have configured your email account on any wireless device and have recently changed your network password, the Email Application may be attempting to connect to the email server using your old credentials which will lock out your account after a few tries with the old password. Please be sure to "forget" old connection to MukilteoSD wireless network and reconnect using new logon password. Also update your email application on all BYOD devices where it had been configured.